



# CRM and Deals

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CRM and Deals allows tracking your clients' movements through the sales funnel and checking the performance of sales without leaving Zendesk. See fetch sales opportunities from any Zendesk conversation, keep sales communication on point, forecast sales, and keep the whole history of interactions in one place. With CRM and Deals, interpreting the reasons for lost deals and checking the overall sales performance reports is a piece of cake.

## CRM and Deals helps you to

- Create as many pipelines as you need;
- Add stages, product information, and clients data;
- Move your deal over the stages to the won/lost/archive/move to different pipeline sections;
- Set lost reasons and their children;
- Create and customize pipelines and stages of the unique sale process;
- Add products to your deals;
- Check reports with lost deals reasons, sales dynamics, and more;
- Fetch sales opportunities directly from Zendesk Support tickets;
- Easy-to-navigate interface.

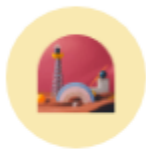
# Customer experience:



Anonymous

★★★★★ 3 months ago

Great app! Really helped my team to track our deals! I recommend it!



Anonymous

★★★★★ 6 months ago

The team at CRM and Deals have provided amazing support for us! We can now track our deals easily! I would recommend them to any business.



Anonymous

★★★★★ about 2 years ago

I've created several pipelines for my sales strategy, and now I know my sales deals inside out. Best app!

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